



Frequently Asked Questions

Pharmacy Disaster Support Center

What is the Pharmacy Disaster Support Center? The center is supported by the [National Community Pharmacists Association Foundation](#) and [Pharmacists Mutual Insurance Company](#). The center was created to help independent pharmacies in the United States enhance their disaster preparedness, response, and recovery procedures. These processes will help minimize business interruption from a natural disaster or other adverse circumstance.

Participants of the Pharmacy Disaster Support Center will benefit from a streamlined communication process during disaster recovery. Also, the data collected during the enrollment process will help accelerate the coordination of customer-specific aid to address your unique business continuity needs—*all resulting in faster recovery for your business!*

Do I need to be a member of the National Community Pharmacists Association or a member of Pharmacists Mutual Insurance Company to enroll? No, the Pharmacy Disaster Support Center is a service to help independent community pharmacies. However, if you are not an NCPA member and would like to join, please visit the Join page of www.ncpanet.org. If you are interested in coverage through Pharmacists Mutual, visit www.phmic.com and click on Find an Agent.

How much does it cost to enroll in the Pharmacy Disaster Support Center? Pricing chart:

Member of Pharmacists Mutual Insurance Company	Free of charge
Member of NCPA, but not a member of Pharmacists Mutual Insurance Company	Reduced rate of \$60 annually, <i>plus tax</i>
Non-NCPA member and not a member of Pharmacists Mutual	\$120 annually, <i>plus tax</i>

Can I cancel my enrollment? Your enrollment will automatically be cancelled if it is not renewed annually.

I have multiple stores, are all covered? Multiple stores will be covered under one fee if the stores have the same ownership of at least 50 percent.

What qualifies as a disaster? An event or act that causes significant disruption to your business may qualify as a disaster. A disaster can be, but is not limited to, natural disasters, fires, riots, robberies, biomedical spills, and terrorism.

What data are collected during the enrollment process? Non-financial, operations-related data are requested during the enrollment phase. The more business data we have regarding your operations, the easier it will be to facilitate communications with vendors, insurance agents, and others. *Your data will not be sold or shared externally.*

I've enrolled, now what? Once enrolled, you will receive an email and/or call with your account information and other relevant details. In the event of a disaster, please reach out to us.

How do I reach the Pharmacy Disaster Support Center? You can email us at info@rxdisaster.com, call 844-811-2345, or contact us via the website at www.rxdisaster.com.
